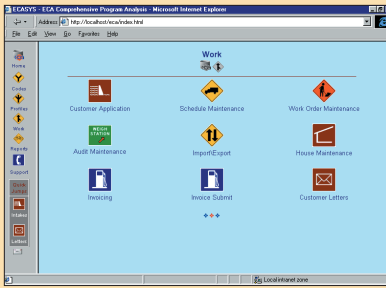
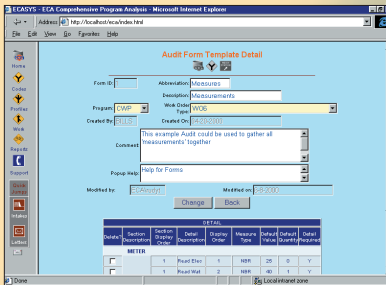




**A Modular  
Application Framework  
for Service Management**



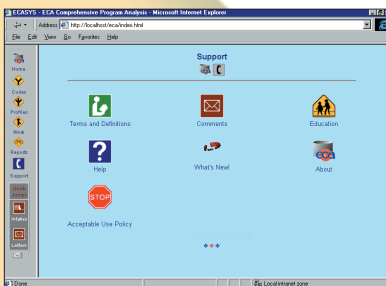
Example Work menu screen



The Audit Detail management screen



Dynamic, online, reporting



Several of the different types of help that are available

For a demo of the foWX screens, click the *demo button* on the Fundamental Energy web site.

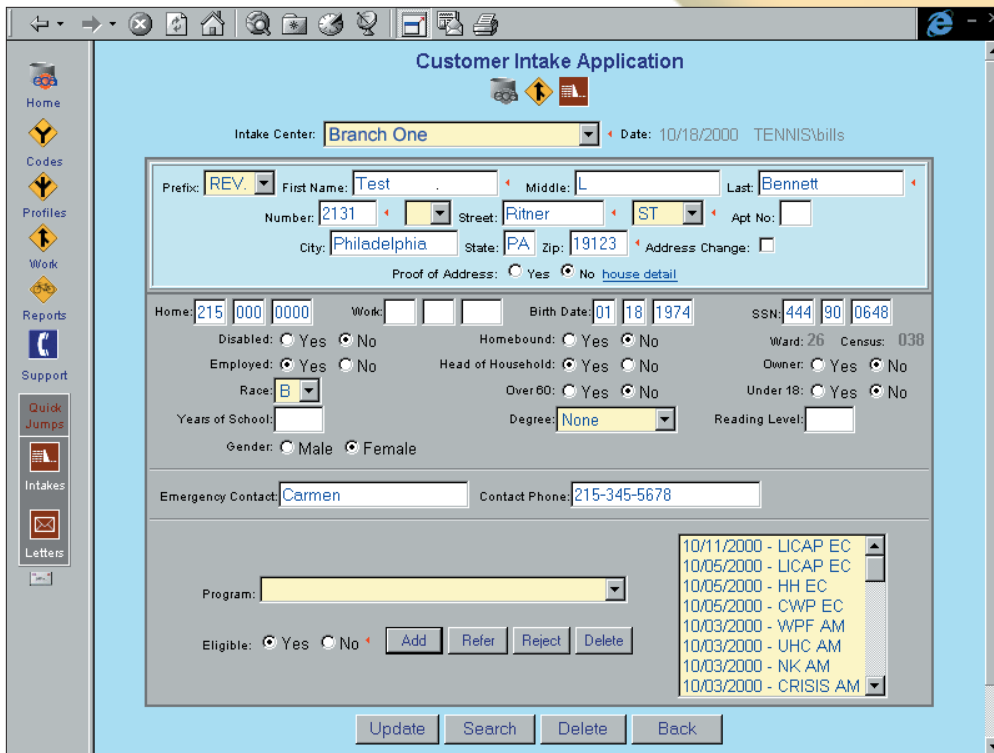
**We're pleased to announce** something completely different in the world of service program management software. It's called **foWX**—a new application framework for relational databases and information systems, brought to you by *Fundamental Energy* ([www.FundamentalEnergy.com](http://www.FundamentalEnergy.com)).

**foWX** is a modular package that helps you to integrate your energy, housing and related programs within a user-friendly environment. Using *Internet Explorer*® as its front end and an extensive relational database working behind the scenes, **foWX** offers the ideal environment to view and manage your data. And **foWX** can also be easily adapted to fit the needs of any human services business!

**foWX** employs a “roadmap” approach to navigation—where users are just a mouse click away from all the major functions of the application, such as work orders, profile setup, pricing, invoicing and reporting. And because **foWX** is browser-based, users can operate multiple program components simultaneously—allowing for greater productivity.

**The modules within foWX include:**

- **Work Orders**—Build dynamic, flexible and client-configurable work orders for any service (air sealing, insulation, plumbing, electric, roofing, heating, carpentry, counseling, bill payment, assistance and education).
- **Service Pricing**—Manage multiple item prices by “effective-date”.
- **Invoicing**—Handle invoices to your funders and from your subcontractors.
- **Online Reporting**—Produce many standard dynamic reports which are designed to serve multiple programs and users.
- **Energy Audits**—Build audits for specific programs.
- **Scheduling**—Schedule contractor assignments and customer appointments.
- **Customized Letters**—Create client-configurable, centralized customer letters.
- **Referrals**—Manage customer referrals between programs.
- **Remote Support**—Provide support for remote customer application centers.
- **External Data**—Process file import/exports.
- **Profile Maintenance**—Manage the application’s parameters at the user level.
- **Security**—Control system security at several levels to ensure client confidentiality.
- **Data Search**—Use powerful customer search features across programs (by account number, name, address and all combinations).
- **Integrated Support Features**—Use a number of integrated, browser-based Help features, including: (customized) user Q & A, screen-oriented help, topic-oriented help, functional area (work flow) help, online customer education, online terms and definitions.



Registered *foWX* users are able to access a web page to download technical items, such as the *fowx* datamap (the database layout).

The Intake (Application) Processing screen

## Remote Sites

A valuable component of the *foWX* framework is its ability to support remote intranet sites. With this capability, multiple offices or branches can easily update key information that is stored in a central repository. Online reporting features allow users at remote sites to quickly retrieve real-time information in a secured environment.

*And this remote support is further extended with the capability to download or upload key information using both Palm OS and PocketPC handheld devices.*

## Remote Audits

The remote audits feature built into *foWX* allows inspectors to electronically retrieve customized audit forms while offsite. Completed audit forms can then be submitted to the central office electronically. This electronic format greatly reduces keying and calculation errors that are commonplace in paper-based audits.

## Remote Work Orders

Using the same handheld technology, contractors can also access customer-specific work orders on site. Armed with this relatively inexpensive tool, they can find, repair and track the changes required in each location with speed, accuracy and efficiency.

## For More Information...

Want to hear more about *foWX*—the next generation of integrated service management software? Call us at **610.873.8022** or even better, log on to **www.FundamentalEnergy.com**.



Fundamental Energy  
Downingtown, PA  
610.873.8022 phone  
[www.FundamentalEnergy.com](http://www.FundamentalEnergy.com)

### **System Requirements**

The following is a list of hardware and software requirements to run *foWX*

#### **Server hardware requirements:**

- Intel® Quad Core
- 1 gb RAM
- 6 gb Disk Space

#### **Server software requirements:**

- Windows 2003 Server (2008 recommended)
- Internet Information Server 6
- SQL Server 2005

We are continually adding new features, tools and supported platforms for *foWX*. Please see our web site for the most recent platform additions; including Android, iOS and Windows Mobile support.